

Who will you meet?

Our Families Together coordinators and volunteers are friendly and approachable, and they are all experienced in working with families. Vickie, Stephen and Hannah are your coordinators dedicated to supporting families who require specific SEND support.

I
enjoy baking
and playing
guitar

I love
eating cake
and being
outdoors



As a voluntary organisation, Families Together will only become involved with families when they wish to have our support and it will be at their pace. We aim to develop good relationships with parents and their children so interaction with our service is open and responsive.

Contact Us

Families Together Suffolk

Lead SEND Family Support Coordinator

Vickie: 07754 764477

SEND Family Support Coordinators

Stephen: 07925 138386

Hannah: 07563 029195

Office Telephone: 01379 678 552

Amanda: Families and Project Manager

07540 282074

Email: info@famielstogthersuffolk.org.uk

Website and Socials



Find us on
Facebook Families Together Suffolk

www.famielstogthersuffolk.org.uk

Complaints and feedback

If there is something you are not happy with we hope you will tell one of us so we can try and put things right. Please tell us about the good things as well by giving or sending feedback.

A copy of our complaints policy can be found on our website

Information sharing policy statement

Any personal information is stored safely and securely to enable us to provide and monitor the best support to you. Information is not shared outside of Families Together without consent except where there is a safeguarding concern for a child. You will be informed about our privacy policy which has more details and can be found on our website.

Leaflet updated June 2022



**Families
Together**

SUFFOLK

Families Together Suffolk SEND services



**Supporting parents and
children with any
diagnosed or undiagnosed
special educational need
or disability**

Registered Charity No. 1127760

How we can help

We provide a free, confidential and non-judgemental service helping parents and children through difficult times.

Support is available to any family living in Suffolk with at least one child aged 11 or under with any diagnosed or undiagnosed special educational need or disability.

We can help you:

- ◆ Make peer connections in your local area
- ◆ Manage the emotional and physical demands of caring for a child with a disability
- ◆ Access SEND services in your local area
- ◆ Find further support information specific to your child's needs
- ◆ Navigate a neurodevelopmental pathway or explore how to manage your child's disability.

We are able to work with nurseries, schools and other educational facilities to implement and support individual care plans.

If you think Families Together Suffolk may be able to help you, contact us on **01379 678552** or by using the details on the back of this leaflet.

What happens next?

We will make arrangements for one of our SEND Family Support Coordinators to contact you within 2 weeks and arrange a visit to chat about what help you need and how the Families Together Suffolk service can support you.

If you would like 1:1 home visiting support, a volunteer can be matched to your family depending on their skills and experience. They usually support you for a couple of hours once a week.

If you would like to attend one of our groups or workshops or be part of our WhatsApp group, this can be arranged too.

Our Aims

- To work in partnership with parents and families to enable them to achieve their goals.
- To provide a range of support services to families with children who have special educational needs and disabilities (diagnosed or not).
- To enable children to access opportunities for developing and learning whilst having fun.
- To ensure parents or carers are well supported throughout their journey too.

We aim to be inclusive and accessible to all

Groups & Workshops

We run projects for families where children and parents can meet each other and make friends in a safe and supportive environment.

- Messy Play
- Sensory workshop
- Forest School
- Face-to-face parent support groups
- Online parent support group



Lena is a 12-week speech and language development programme for all children from birth to 3 years old which is delivered in the family home.

Our Journey to School programme is designed to help you and your children get ready for the important first steps of going to nursery or school.